

## Veterio - a new standard on the Polish veterinary market



**Veterio, the first veterinary referral clinic in Poland built by the LuxVet Group in Warsaw, is entering the final stage of construction. As early as this fall, patients will be able to use a 24/7 emergency ward and specialist wards. They will be referred to Veterio by their local facilities.**

Veterio is located in the Diuna office complex at ul. Taśmowa 7 in the Mokotow district of Warsaw. It is being built on more than 2,200 square meters of space, which will include doctors' offices, surgery and treatment

rooms, diagnostic rooms, comfortable areas for customers and staff, and training and conference rooms.

Veterio's medical space is divided into two main wards. One is an emergency ward with an intensive care unit that will be open 24 hours a day and 7 days a week to handle emergency and critical cases. The other is a referral ward, which will consist of specialist units: surgery, orthopedics, cardiology, neurology, ophthalmology, dermatology, endoscopy, imaging, internal medicine and anesthesiology. Oncology and dentistry will be added in the future. The facility will be outfitted with high-end equipment (including MRI, CT and X-ray scanners), enabling a comprehensive range of advanced treatments and diagnostic procedures to be conducted on-site. However, basic veterinary procedures will not be performed there.

### International referral models

*"Veterio's business concept is based on the successful models of veterinary referral hospitals around the world. This category does not exist in Poland, while in Western Europe, the USA, Canada or Australia referral hospitals are an integral part of the veterinary care system. These facilities do not provide basic veterinary care services. Instead, they handle emergencies and life-threatening conditions, as well as advanced cases that require specialist treatment and diagnostics. They create a system in which they support existing veterinary practices, clinics, and hospitals by allowing them to refer patients to them when they are unable to provide the necessary care themselves. This may be due to a lack of equipment, the unavailability of a specialist, or the practice being closed during nights or holidays. Veterio will operate based on similar principles," says Rafat Boroń, Veterio's Clinical Director.*



The Veterio clinic will serve patients referred from all treatment facilities, including those affiliated with the LuxVet Group and those outside of the Group. Whenever possible, cooperation will be based on contracts signed with these facilities, which will streamline the referral of patients, and communication between the referring facility and the Veterio team – both before the patient is admitted and after its discharge.

*"As the LuxVet Group, we are an active player in the veterinary market and we know that limited access to highly specialized diagnostics and treatments is a problem not only for pet parents, but also for the doctors themselves.*



*Not every clinic has a CT scanner, not every clinic performs advanced eye surgery, and not every doctor is willing or able to work at night. We want to fill that gap. Veterio will partner with all willing veterinary institutions. In particular, it will be a partner for doctors, offering them the peace of mind that there is a place where their patients will receive specialized care at any time, after which they can return to the care of the facility that referred them,”* says Piotr Zajączkowski, CEO LuxVet Group.

### **Polish team of specialists**

The LuxVet Group has invited a Polish team of experienced veterinarians to work on the creation of Veterio. Each specialist unit will have its own leader supported by other doctors, technicians and auxiliary staff. Recruitment is underway and more information is available at [www.veterio.pl](http://www.veterio.pl).

The facility will also take an active part in personnel training and education.

*“Veterio's doctors and technicians will include people with extensive experience and expertise in their specialties, often obtained not only in Poland. We want them to share it with other team members and also with our partner facilities in the referral network, which will be yet another benefit of cooperating with us. Veterio has its own training space and we will actively use it,”* adds Rafał Boroń.

Veterio is scheduled to open in September. Detailed information for facilities interested in referral partnership can be obtained by writing to [partnerzy@veterio.pl](mailto:partnerzy@veterio.pl).

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Veterio is a residential animal treatment facility with an emergency and intensive care unit open 24/7, 365 days a year, as well as specialist wards. It is located in the Mokotow district of Warsaw. It is staffed by a Polish team of experienced veterinarians and technicians and is based on the models of multi-specialty veterinary referral hospitals in the world. Veterio is part of the LuxVet Group, which integrates and develops the veterinary sector in Central and Eastern Europe. [www.veterio.pl](http://www.veterio.pl)

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